Error after updating TPN SOAP

You get an error which says Access Denied. This is due to Windows Security.

☐ ₩ Zipzap TPNSOAP WEB Application (Build Date 02/0	3/2018 Rel 299)	?	×
- <u>Setup</u> <u>O</u> perations			
Parameters Depots Image	An unexpected problem was detected by the security mechanism. Error in Executable detected by WLanguage security mechanism.		
	Click 'Copy' to copy the error details and contact the application provider.		
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	唱 <u>Copy the error detail in the clipboard</u>		
*			
	Error at line 29 of Local Procedure Display_Header process. Hadd function called. Unable to open or create <c:\programdata\zipzap computers="" limited\tpnsoap<="" td=""> \Sparams.FIC> file. System Error Details: Access is denied. (5) Technical Information Project : TPNSOAP</c:\programdata\zipzap>		
	WL call: Process of 'Local Procedure Display_Header'		
	ОК	Diagno	stic
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The easiest and quickest solution is : -

Go into My Computer then Local Disk C: and the folder ProgramData (not Program Files) and you will find a directory called ZiPZAP Computers Limited.

(Note that ProgramData is a hidden folder and you may have to unhide it. In Windows 10 click on Local Disk C: then View and Options. The setting is on the View tab.)

Enter this directory and you will see a folder called TPNSOAP. Right-click on this and choose PROPERTIES.

Click on the SECURITY tab. Half way down you will see a button that says EDIT. Click this.

You will get a new screen with a list of users. Click on the ADD button.

Add a user called Everyone

Hit the CHECK button. It will be accepted. Click on Everyone in the table. Put a tick in Full Control at the bottom and hit the APPLY button.

Now OK and come out. You can now access the system.

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